## **Amendments to the Specification:**

Please amend the specification as follows:

[0010] Another class of software, network fault management tools, such as NETCOOL<sup>TM</sup> NetCool<sup>TM</sup>. and NETEXPERT<sup>TM</sup> NetExpert<sup>TM</sup> report alarms. Alarms are generated when a network element, such as a switch, exceeds a pre-defined threshold. Alarms indicate that a problem exists in the network that requires intervention. As such, it is indicative of a problem that is already occurring.